# NICHOLAS ARMSTRONG

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# SUMMARY OF QUALIFICATIONS

- Expert knowledge of software development with specific focus on user interfaces, web services, application architecture, and web application performance
- Experienced development manager; lead Pravala's engineering organization and ship products across multiple languages, platforms (Android, Linux, Windows), and industry verticals (mobile, automotive)
- A proficient coder frequently use JavaScript (node.js, backbone.js, react.js), C# (WPF), and Java (Android) in personal and professional projects
- Equally adept at designing and communicating complex systems, especially through intuitive diagrams
- Deep knowledge of networks and their effect on application performance; my thesis work developed a technique for decreasing web page load times over mobile (3G/4G) connections
- Driven to succeed research, experimentation and iteration are key parts of my work ethic
- Hobbyist chef, Frisbee player, maker (primarily wood), curler, and piano student

# UNIVERSITY EDUCATION

#### MASTER OF APPLIED SCIENCE

MAY 2009 - SEP 2011

UNIVERSITY OF WATERLOO - ELECTRICAL AND COMPUTER ENGINEERING

FOR HIGHEST AVERAGE UPON GRADUATION FROM A SECONDARY SCHOOL

• Thesis topic: Accelerating the Mobile Web: Just-In-Time Push Prefetching

### BACHELOR OF APPLIED SCIENCE

SEP 2004 - APR 2009

University of Waterloo – Honours Computer Engineering, With Distinction - Dean's Honours List

# AWARDS AND DISTINCTIONS

ALBERT SHERWOOD BARBER AWARD FOR BEST OVERALL WORK TERM AND ACADEMIC PERFORMANCE	June 2009
ROCKWELL AUTOMATION CANADA AWARD FOR BEST WORK TERM REPORT, 4 <sup>TH</sup> YEAR COMPUTER ENGINEERING	MAY 2008 - AUG 2008
GERRY HECKMAN SCHOLARSHIP  FOR ACADEMIC PERFORMANCE AND EXTRACURRICULAR ACTIVITIES	MAY 2008 - AUG 2008
BERNIE ROEHL AWARD FOR ACADEMIC PERFORMANCE AND EXTRACURRICULAR ACTIVITIES	JAN 2007 - APR 2007
FACULTY OF ENGINEERING ENTRANCE SCHOLARSHIP FOR ACADEMIC PERFORMANCE	SEP 2004 - DEC 2004
GOVERNOR GENERAL'S ACADEMIC MEDAL (BRONZE)	June 2004

# WORK EXPERIENCE

# HEAD OF NORTH AMERICAN SOFTWARE DEVELOPMENT

FEB 2016 - PRESENT

CARNEGIE TECHNOLOGIES (FORMERLY PRAVALA NETWORKS - KITCHENER-WATERLOO, ONTARIO)

- Expanded my previous role with Pravala Networks after acquisition by Carnegie Technologies
- Direct Carnegie's development teams in Kitchener, Ontario and San Antonio, Texas
- Lead global application architecture across Carnegie's communications products

# VP ENGINEERING LEAD PROGRAM MANAGER

OCT 2012 - FEB 2016 MAY 2009 - OCT 2012

PRAVALA NETWORKS (KITCHENER-WATERLOO, ONTARIO)

- Responsible for all engineering activities, from hiring and technical leadership to the design and implementation of Pravala's mobile and automotive products
- Manage customer projects, with responsibility for all project aspects including requirements, schedule, architecture, development, delivery, and customer relationship
- Code Pravala's horizontally-scalable policy management server (built with node.js and PostgreSQL), web management console (HTML5/LESS/backbone.js), and Android client interface (Java)
- Often support sales activities, present to customers, analyze competing products, and discuss product strategy
- Work directly with potential customers to demonstrate product capabilities and understand market needs

#### **KEY ACHIEVEMENTS**

- Represent Pravala in engagements with OEMs, automotive Tier-1s, and major telcos in the United States, Malaysia, Japan, Hong Kong, Indonesia, and China
- Supported Pravala's successful \$9.4m Automotive Supplier Innovation Program grant from the Government of Canada, including project definition and periodic project progress reports

# PROGRAM MANAGER (PM) INTERN

SEP 2008 - DEC 2008

MICROSOFT CORPORATION (REDMOND, WASHINGTON)

- Managed the development of a WPF/Windows 7 sample application featuring multi-touch and ribbon integration for the 2008 Microsoft Professional Developer's Conference
- Created developer tools and documentation for photoSuru, the photo subscription sample application I developed in my previous term with Microsoft in preparation for its release
- Surveyed line-of-business (LOB) application frameworks available for WPF as part of an effort to develop a strategy for LOB applications on the Microsoft .NET client platform

#### **KEY ACHIEVEMENTS**

- Provided on-site support for the .NET Corporate VP's keynote demonstration of the WPF/Windows 7 sample to the 6,000 attendees present at PDC 2008
- Drove photoSuru's release to web (with full source code) at www.photosuru.com

# SOFTWARE DESIGN ENGINEER (SDE) INTERN

JAN 2008 - APR 2008

MICROSOFT CORPORATION (REDMOND, WASHINGTON)

- Developed photoSuru, an occasionally-connected photo viewing application, to demonstrate the highly differentiated experiences developers can create using WPF
- Assisted the WPF test team in testing new features of WPF to identify bugs prior to the release of .NET 3.5 SP1
- Designed and developed 'photoSuru 360°', a version of our existing sample application optimized for the Microsoft Surface to test the adaptability of existing WPF applications by running them on Surface using the Surface SDK

#### KEY ACHIEVEMENTS

Primary developer on photoSuru, a developer sample released by Microsoft in December 2008

## SOFTWARE CONSULTANT

Aug 2006 - Aug 2007

SYSTEMGROUP, INC. (MISSISSAUAGA, ONTARIO)

- Responsible for developing various solution components using a range of Microsoft technologies in cooperation with clients and other consultants
- Lead the development of a public website refresh for a not-for-profit organization by researching content management systems that would integrate with their existing infrastructure, developing the site based on their specifications, and deploying the website using DotNetNuke
- Supported the sales team by developing prototypes for potential clients using ASP.NET and CSS

#### KEY ACHIEVEMENTS

• Designed the user interface for a wealth management system developed for a large Ontario credit union

# Additional Experience

### MAKERCLUB VOLUNTEER

OCT 2015 - PRESENT

(VOLUNTEER)

THEMUSEUM (KITCHENER-WATERLOO, ONTARIO)

Assist with monthly club for children as they learn maker skills - electronics, mechanics, art, repurposing, and more

# ACADEMIC REPRESENTATIVE

MAY 2006 - MAY 2009

FOR THE COMPUTER ENGINEERING CLASS OF 2009 (8 STREAM)

(VOLUNTEER)

Acted as a liaison between the Department of Electrical and Computer Engineering and the Computer Engineering
class of 2009 (8 stream), providing feedback to improve the quality of the undergraduate program

## MICROSOFT STUDENT PARTNER

SEP 2007 - DEC 2007

FOR THE UNIVERSITY OF WATERLOO

 Promoted Microsoft technologies and products to students on the University of Waterloo campus by sponsoring student-run events and hosting technical demonstrations

### TECHNICAL DIRECTOR

IAN 2005 - APR 2007

**UW ENGINEERING DRAMA PRODUCTION** 

(VOLUNTEER)

• Designed the sound and lighting layout for the Engineering Society Drama Production and supervised the tech crew

## PDENG STUDENT REPRESENTATIVE

FOR THE COMPUTER ENGINEERING CLASS OF 2009 (8 STREAM)

MAY 2006 - AUG 2006 (VOLUNTEER)

• Acted as a liaison between the administrators of the PDEng program and the Computer Engineering class of 2009 (8 stream), providing feedback to improve the quality and value of the PDEng program

## PROGRAM DEVELOPMENT

IAN 2006 - APR 2006

GREATER TORONTO AIRPORTS AUTHORITY (TORONTO, ONTARIO)

• Designed and developed a web application using ASP.NET/C# to tabulate training requirements and course completions for Facilities staff to ensure that all workers were up-to-date in their training and certifications

#### SOFTWARE DEVELOPMENT

APR 2005 - SEP 2005

HYDRO ONE NETWORKS, INC. (BARRIE, ONTARIO)

• Developed tools to monitor the performance of operations planning using Visual Basic and Microsoft Access

# CERTIFICATIONS, MEMBERSHIPS, AND PATENTS

**ENGINEER IN TRAINING**, Professional Engineers Ontario

CANADA PATENT #2791523, Accessing Local Network Resources in a Multi-Interface System

RADIO OPERATOR'S CERTIFICATE (AERONAUTICAL), Industry Canada

THIS CV IS ALSO AVAILABLE AT www.nicholasarmstrong.com/portfolio